

What is a “*Technical Maintenance Cleaning*” of my Computer? ...And Why is it Important?

Technical Maintenance Cleaning of Computers, Printers and other common office equipment is an important factor in your regular computer maintenance. It will help your computer to work faster, better and cooler, with less error messages and delays. It will also help your costly equipment to last longer. This will ultimately save you money on computer repairs and replacement.

Technical Cleaning of your Computer or Server includes:

- Opening the box and the Power Supply
- Vacuuming out all dust and debris using an Anti-Static Controlled Technicians Vacuum
- Testing the Power Supply to ensure it is working at peak performance
- Checking all capacitors in Power Supply and Mother Board to ensure none are swollen or blown
- Checking all cooling fans to ensure they are moving freely
- Checking all cables to ensure they are securely attached
- Cleaning the inside and outside of the box cover
- Vacuuming all dust and debris from the Keyboard
- Cleaning and Sanitizing Keyboard to Hospital Standards, removing over 50 Bacteria and Viruses
- Cleaning and Sanitizing Mouse to Hospital Standards, removing over 50 Bacteria and Viruses
- External cleaning of Monitor, removing surface dust and grime. Flat Screen Monitors cleaned with cleansers safe for these surfaces (Internal cleaning of Monitors available at an additional charge)



In the event that during the course of our Technical Cleaning, we notice any damage (e.g. Power Supply tests faulty, swollen or blown capacitors found, etc.) a detailed Damage Report will be submitted at the completion of the cleaning, with instructions to contact a qualified computer technician to perform necessary repairs before further usage of computer is recommended.

Technical Cleaning of Printers includes:

- Opening all Printers (Laser, InkJet, Dot Matrix) and vacuuming or cleaning all toner dust, ink residue, or paper debris
- Checking and cleaning all paper feed mechanisms
- Cleaning all paper trays or feeds and all additional peripherals (duplexers, envelope feeds, etc.)
- Cleaning exterior, removing all dirt, grime and ink or toner residue
- Running a test page to ensure a clean print



**Dust and Dirt covering fans and mother board are commonly found in computers. This will increase the heat in your Power Supply, leading to error messages, slow downs and ultimately to a systems crash.*



**Dirty keyboards harbor Bacteria and Viruses which contribute to ongoing colds and flu's being passed among staff members. We remove over 50 Bacteria and Viruses*



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